



# Privacy statement

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APPLICABLE AS FROM JANUARY 1ST, 2024

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QV Privée, located in Sillery (France), SIRET 982769978 00015, is responsible for the processing of personal data as shown in this Privacy Statement.

## Contact details

QV Privée, Sillery, France

Website: <https://www.qvprivee.com>.

QV Privée Data Protection Officer: Mrs. K. POHLMANN, who can be reached via [info@qvprivee.com](mailto:info@qvprivee.com)

## Personal data that we process

QV Privée (further: the “Company”) processes your personal data because you use our services and/or because you provide this information to us yourself. Below you will find an overview of the personal data we process:

- First and last name
- Gender
- Address
- Phone number
- E-mail address
- If you are of legal drinking age in your country of residence
- Information about your activities on our website

## Special and/or sensitive personal data that we process

QV Privée does not intend to collect data about website visitors under the age of 18. However, we cannot control this. We therefore advise parents to be actively involved in the online activities of their children. In case of doubt, you can contact [info@qvprivee.com](mailto:info@qvprivee.com) and we will delete this information.

## For what purpose and on what basis do we process personal data

The Company processes your personal data to be able to contact you after you have completed the contact form or if this is necessary to properly perform our services.

## How long we keep personal data

We do not store the data longer than necessary. This means that we keep the data for as long as necessary to provide the service you have requested. With the exception of this, there are data that we have to keep for longer because the law obliges us to do so.

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## Sharing personal data with third parties

The Company only provides personal data to third parties and only if this is necessary for the execution of our agreement with you, or to comply with a legal obligation. For example, it is possible that the police requests data from us, for fraud investigations. In that case, we are legally obliged to provide this information.

## Cookies we use

The Company only uses technical and functional cookies. And analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and, for example, remember your preferred settings. We can also use this to optimize our website. You can opt out of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information previously saved via the settings of your browser.

## View, modify or delete data

You have the right to view, correct or delete your personal data.

You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by the Company and you have the right to data portability. This means that you can submit a request to us to send the personal data we hold about you in a computer file to you or another organization mentioned by you.

You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to [info@qvprivee.com](mailto:info@qvprivee.com)

To ensure that the request for inspection has been made by you, we ask you to enclose a copy of your proof of identity with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number (BSN) black in this copy. This is to protect your privacy. We will respond to your request as quickly as possible, within four weeks.

## How we secure personal data

The Company takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized changes. If you feel that your data is not properly secured or there are indications of abuse, please contact our customer service or via [info@qvprivee.com](mailto:info@qvprivee.com).